

SOLIHULL SAFEGUARDING ADULTS

**Solihull
Safeguarding
Adults Board**
Protecting Adults Together

Annual Report 2015 - 2016



Easy to Read Executive Summary

pushing
bullying
pinching
withholding food & drink
coercion
intimidation
hitting
isolating
emotional abuse
restraint
shaking
misusing medication
scalding
teasing
sexual abuse
leaving on own
blaming
stealing money or benefits
neglect
leaving on own
ignoring needs

Introduction



The Care Act is a new law about care and support for adults in England.

It is the first time England has had a law telling councils what to do to help keep adults safe from neglect and abuse.



The Care Act started in April 2015. Local Authorities have to do what the Care Act says.

The law says:

- ✓ what abuse and neglect is and how to stop it.



- ✓ how everyone should work together to keep people safe.

- ✓ when people should have an independent advocate to help them speak up about being safe



- ✓ each area must have a group that works on keeping people safe, called an adult safeguarding board

The Care Act says there are 10 different ways that abuse can happen:



Physical abuse

This means things like beating, hitting, slapping, pushing and not giving you your proper medication.

Financial or 'money' abuse

This means stealing, scamming, bullying you to hand over your money or things you own and using your money or belongings when you haven't said this is ok.



Neglect and 'acts of omission'

This means being ignored when you have health and social care needs or not being given the right type of care and support you need. It might also mean someone is not giving you the things you need on purpose.

Sexual abuse

This means being forced or bullied to have sex or do something sexual with someone when you did not say it was ok. Or a person touching you in a way you did not want them to.



It also means when a person shows you parts of their body you have not asked them to show you or making you watch something sexual that you did not want to see.

Psychological abuse

This means being made to feel embarrassed or bad about yourself. It is when someone bullies, blames you, makes you feel scared or controls you.



It might be when someone threatens to hurt you. It also means being purposely made to feel lonely and alone and being unfairly stopped from getting support from those around you.

Organisational Abuse



This usually means when you are not treated properly in places like hospitals, a care home or by those people giving you care in your own home.

It might be abuse that happens one time or lots of times.

It might mean that your needs have not been met or staff have not treated you well because they have not had the right training or the service is not being run properly.

Domestic Abuse

This means many of the types of abuse explained already that is done to you by a person you are in a relationship with.



Discriminatory abuse

This means bullying and name calling because of race, gender or gender identity, age, disability, sexual orientation or religion.

Self-neglect

This means not looking after yourself.

You might not keep yourself healthy and clean. It might also mean not looking after the place you live in.

For example, a type of self-neglect could be what is known as 'hoarding.'



Modern slavery

This means being forced, treated very badly or bullied into doing work and other things against your will. This is sometimes known as 'slavery' or 'forced labour.'



Abuse and neglect should not happen to anyone at any time. But it does happen, often because people do not know they are being abused.

Everyone has the right to live safely and be in control of their lives.



This is what happened in Solihull last year (2015-16)



1938 safeguarding concerns were made to the council.

679 of these safeguarding concerns were looked at by the police or the council or someone else.



A person being neglected in their own home was the area we had most concern about.

This is what we did last year (2015-16)

We set up a group of people to help the Safeguarding Adults Board do its work.



We now have information for people.

We do what the law tells us to do.



We asked people to wear purple and say "No to Adult Abuse".

We have helped care homes to be safer places.



We have some new posters to tell people what to do if they are hurt or afraid.

We have checked more things to make sure we are doing the right things to protect people.



We worked with Healthwatch Solihull to find out what people in Solihull want us to do in the next few years to protect everyone



1. Make sure that people are asked to tell us what happened to them, how it made them feel and what they want to happen.

2. Do more work with people so they can help the Safeguarding Adults Board do its work.



Tell us what you think

1. Do you think the idea is a good one?

☐ Yes

☒ No

☐ Not sure



3. Ask people if they feel safer.

4. Check everything we do to make sure we are doing the right things to protect people.



5. Try to stop people being hurt before it happens.

For more information on everything we do to keep people safe in Solihull go to our website.

www.ssab.org.uk



0121 704 8007

If you or someone you know is being hurt or treated badly, phone us and we will help.

Follow us in Twitter



If you or someone you know needs this report in another language, in large print, in audio or video format please contact us on **0121 788 4390**

©Photosymbols Ltd 2016

Artwork is from the Photo Symbols and cannot be used anywhere else. For more information go to www.photosymbols.com



Contact details and links

If you require any further information, please contact the Solihull Safeguarding Adults Board Business Team:-

Safeguarding Adults Board Business Team
Solihull Metropolitan Borough Council
Council House
Manor Square
Solihull
B91 3QB

Tel: 0121 788 4390

Email: ssab@solihull.gov.uk